

3.0 Self Help Guide For Heated Experience Displays

Problem	Action
<p>Nothing is working</p>	<p>Ensure the power lead is properly plugged into a socket outlet or isolator 20 amp.</p> <p>If unsure that socket outlet is live, plug in another appliance to confirm power outlet is working</p> <p>Check all plugs are securely fitted into EPCM</p> <p>Check fuses in control panel</p> <p>Check MCB for non 13 Amp units</p>
<p>The lights do not work</p>	<p>Check that the other switches/ control knobs are turned on</p> <p>Make sure power/ main switch is on</p>
<p>The Hot Shelves do not work</p>	<p>Check that the other switches/ control knobs are turned on</p> <p>Check that control is switched on, and On/Off switch is illuminated.</p>
<p>The display unit does not keep temperature</p>	<p>Check that the control knobs are turned on</p> <p>Ensure all glass panels and Perspex flaps are correctly sited</p> <p>Ensure all doors are closed and all controls are on</p> <p>Ensure unit is free from draughts/ air conditioning vents</p>

If your problem is not listed or persists please contact our service department for help.

IMPORTANT: Please ensure you have your serial number before calling. This will be located either on the control panel or on the operative's side of the light duct over the display.

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