

3.0 Self Help Guide For Idesign Heated Drop-In Displays

Problem	Action
<p>Nothing is working</p>	<p>Ensure the power lead is properly plugged into a socket outlet</p> <p>If unsure that socket outlet is live, plug into another appliance to confirm power outlet</p> <p>Check all plugs are securely fitted into EPCM</p> <p>Check fuse in plug top</p> <p>Check MCB for non 13 Amp units</p>
<p>The lights do not work</p>	<p>Make sure power/ main switch is on</p>
<p>The Hotplates/ Bain Marie/ shelves do not work</p>	<p>Check that the other switches/ control knobs are turned on</p> <p>Check that control is switched on, and turn upper heat control fully clock-wise.</p>
<p>The display unit does not keep temperature</p>	<p>Check that the control knobs are turned on</p> <p>Ensure all glass panels are correctly sited</p> <p>Ensure all doors are closed and all controls are on</p> <p>Ensure unit is free from draughts/ air conditioning vents</p>
<p>Neon on gantry is flashing but nothing works</p>	<p>Call your installer for help</p>

If your problem is not listed or persists please contact our service department for help.

IMPORTANT: Please ensure you have your serial number before calling. This will be situated to the right hand side of the gantry controller fascia plate.

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