

3.2 Self Help Guide For High Capacity Multideck Displays

Problem	Action
<p>Nothing is working</p>	<p>Ensure the power lead is properly plugged into a socket outlet.</p> <p>If unsure that socket outlet is live, plug in another appliance to confirm power is available.</p> <p>Check fuse in plug top and on control panel.</p> <p>Make sure power/ main switch is on.</p>
<p>Only the lights are working</p>	<p>Check that the other switches/ control knobs are turned on.</p> <p>Check that the electronic temperature controller is illuminated.</p>
<p>Condensing unit has gone off</p>	<p>It will switch off at a regular intervals as governed by the controller and come back on automatically.</p>
<p>The controller displays 'DEF'</p>	<p>To prevent the display icing up, an automatic defrost cycle is pre-programmed into the controller. DEF will appear every 2 hours during defrost and recovery. This is to maintain the efficiency of the display.</p>
<p>Steam is seen from louvered door</p>	<p>The automatic condensate waste tray is operating normally.</p>
<p>The temperature of the produce is too high</p>	<p>Check setting of temperature controller.</p> <p>Ensure airways are not blocked.</p> <p>Ensure fans are operating.</p> <p>Ensure the doors are closed.</p> <p>Move display case from draughts/ air conditioning vents.</p> <p>The evaporator coil is iced up.</p> <p>The condensing unit coil is blocked.</p>

If your problem is not listed or persists please contact our service department for help.

IMPORTANT: Please ensure you have your serial number before calling. This will be on the right-hand side of the gantry controller fascia plate.

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